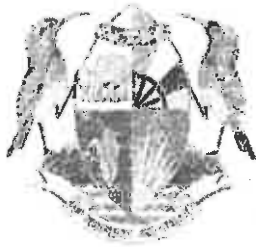


SLA
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SERVICE PROVIDER AGREEMENT



on the Go for Growth

WATERBERG DISTRICT MUNICIPALITY

Entered into by:

The Waterberg District Municipality
(‘the Client’)

And

Masungulo Town and Regional Planners
(‘The Service Provider’)

In respect of the Development of **Mokopane** **Densification Policy- WDM /**
2014/15-03

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Preamble: Waterberg District Municipality has identified the need for Development of Mokopane Densification Policy

Whereas: Waterberg District Municipality appointed Masungulo Town and Regional Planners

It is therefore agreed as follows:

1. Interpretation

The headings of the paragraphs in this Agreement are for the purposes of reference only and shall not be used in the interpretation of this Agreement. In this Agreement, unless a contrary intention clearly appears:

1.1. the singular includes the plural and vice versa;

1.2. the following terms shall have the meanings assigned to them hereunder and cognate expressions shall have corresponding meanings, namely:

1.2.1. **'business day'** means any working day, excluding Saturdays, Sundays and public holidays;

1.2.2. **'Client'** means the Waterberg District Municipality;

1.2.3. **'commencement date'** means the date on which the parties commenced with the performance of their obligations, namely **date of signature of service level agreement**;

1.2.4. **'contract price'** means the total amount of fees that will be charged by the Service Provider, including disbursements and VAT, for the performance of the services in terms of this Agreement;

1.2.5. **'key result'** means an indicator or yardstick in terms of which the Service Provider's successful performance of its obligations may be gauged;

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- 1.2.6. **'methodology'** means the professional expertise and the system of methods required by the Service Provider to perform the obligations set out in terms of this Agreement;
- 1.2.7. **'prime rate'** means the variable interest rate as charged and calculated by the Service Provider's bankers from time to time;
- 1.2.8. **'project'** means the services to be performed by the Service Provider in terms of the Tender and the corresponding obligations to be fulfilled by the Client;
- 1.2.9. **'project plan'** means the strategy prepared by the parties for the successful completion of the Project submit within a reasonable time, prior to commencement of project;
- 1.2.10. **'Remuneration schedule'** means the details of remuneration.
- 1.2.11. **'Service Provider'** means Masungulo Town and Regional Planners
- 1.2.12. **'services'** refers to the professional work to be performed by the Service Provider in terms of this Agreement, as per page 5;
- 1.3. figures are referred to in numerals and in letters and if there is any conflict between the two then the letters shall prevail; and,
- 1.4. expressions defined in this Agreement shall bear the same meanings in schedules or annexures to this Agreement, which do not themselves, contain their own definitions.

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2. Appointment and Duration

- 2.1. The Client hereby appoints the Service Provider to carry out the services detailed in Paragraph 6 of this Agreement in terms and conditions set out herein.
- 2.2. The Service Provider will commence **upon date of signature of service level agreement** and complete at the end of the 2014/15 financial year(30 June 2015)

3. Team

- 3.1. The team members that will be involved in the project must be as according to the proposal and where a team member resigns or leave the institution the client must be informed. Refer to the attached annexure "marked annexure A"
- 3.2. In case where one of the team members mentioned in the proposal leaves an institution, the company must replace such a member with a member equivalent (in terms of the rank, qualification and the experience) or more.

4. Shareholders

- 4.1. In case where the shareholdings or board members of the appointed company changes during the year, the client must be informed of such changes.

5. Extent of terms and conditions

- 5.1. This Agreement consists of the terms and conditions set out in the documentation listed as follows:

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5.1.1. The Service Provider's comprising the Tender (Schedule 1); referred to as "annexure B"

5.1.2. Letter of appointment (Schedule 2) referred to as "annexure C"; a

5.1.3. The National Treasury General Conditions of Contract, referred to as "annexure D"

5.2. In the event of conflict between the provisions of any of the aforesaid documentation and this Agreement, the provisions of this Agreement shall prevail.

5.3. Any additional work which is not part of the initial agreement will have to be requested in writing and approval be given prior to work done, failing which such action shall be breach of this agreement.

6. Scope of Services

Phase 1

- ✓ Contextual Policy and legislative Environment.
- ✓ Define densification and why it is important.
- ✓ Motivation for Densification
- ✓ Forms of densification
- ✓ Means of achieving densification
- ✓ Measures of densification
- ✓ The factors that affect densification and their implementation for strategy.

Phase 2

- ✓ A Status Quo report that details the current densification of Mogalakwena Municipality.
- ✓ Compile a comprehensive Status Quo report (situational analysis) regarding Mogalakwena Municipality's Spatial Form, Policies and Procedures.
- ✓ Obtain up-to-date statistics of the Mogalakwena Municipality's area regarding demographics, services, economy, etc.
- ✓ Analyze the statistics and reach conclusions regarding the socio-economic status quo and the future of Mogalakwena Municipality, and merge the conclusions with trends.
- ✓ As far as possible, information should also be presented on clear maps to an acceptable scale.

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Phase 3

- ✓ Propose, if necessary, any specific policies the municipality may still need to streamline its decision-making processes.
- ✓ Generic consideration for densification
- ✓ Spatial location criteria and density parameter
- ✓ Guiding contextual informants
- ✓ Density design guidelines
- ✓ The role of spatial plans
- ✓ City wide mechanisms

Phase 4

- ✓ Indicate densification priority zones/areas
- ✓ Mechanisms in targeted density areas.
- ✓ Undertake public participation with affected and interested stakeholders.
- ✓ Supply a final Densification policy for the Mogalakwena Municipality to modern standards (10 hard copies and digital format, of which the text must be in MS word format and maps in PDF format).
- ✓ Geographic data be submitted in shape-file format

7. Deliverables

1. A status Quo section that details the current densities of Mogalakwena Municipality
2. A description of the study area's potential to accommodate high density development.
3. A comprehensive of the current engineering services present, their limitations and possibility of upgrading.
4. A set of guidelines and minimum requirements to assist with decision-making regarding densification subdivision proposals.
5. A clear indication of the specific areas that may and may not have high density development or subdivision, with reasons.
6. A forward planning section that details guidelines for development, spatial planning principle and decision-making procedures
7. A comprehensive set of maps that illustrate the findings of the report that can be used as a quick reference to the information contained in the report. The policy should be made available in a digital format, of which the text must be in MS word format and maps in PDF format.
8. Proof of Public Participation.
9. Geographic data must be submitted in shape-file format.

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8. Price

8.1 The contract price in respect of the Tender is as per the pricing schedule provided in Masungulo Town and Regional Planners CC's proposal as per appointment, for the **Development of Mokopane Densification Policy** at an amount of R 210 000.00 (VAT Inclusive) / R 180 600.00 (VAT Exclusive) for a period of 06 months.

Obligations of the Service Provider and submission of monthly reports

- 8.1. The aforesaid services shall be rendered diligently and to the reasonable standard and expectations as required by the Client.
- 8.2. The service provider is required to submit written progress reports at the end of each quarter to the Supply Chain Management Unit (SCMU) and the Project Manager until the project is fully completed.
- 8.3. The service provider appoints Mr Noel Magezi Mathonsi in his personal capacity as the Director of Masungulo Town and Regional Planners as a project manager and key point of contact and liaison for all matters relating to the project by and between the Service Provider and the Client.

9. Obligations of the Client

- 9.1. The Client shall ensure that the Service Provider has reasonable access to and the support of whatever information or personnel, respectively, may be necessary for the Service Provider to fulfil its obligations.
- 9.2. The service provider is required to submit written progress reports on or before the **07th of every month** to the Supply Chain Management Unit (SCMU) and the Project Manager until the project is fully completed.
- 9.3. The Client appoints Mr Phathu Siebe in his capacity as the Divisional Manager Development Planning of Waterberg District Municipality as the

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project manager and key point of contact and liaison for all matters relating to the project by and between the Service Provider and the Client.

10. Ownership of Intellectual Property Rights:

10.1. Any Intellectual Property rights owned by Waterberg District Municipality prior to the commencement date of this Service level agreement shall remain vested with client exclusively.

10.2. Any Intellectual Property rights owned by the Service Provider prior to the commencement date of this agreement shall remain vested with the Service Provider exclusively.

10.2. Ownership of any Intellectual Property derive ,produced or developed by the Service Provider expressly and exclusively for Waterberg District Municipality shall remain the property of the client and be dealt with in accordance with the terms and conditions of this service Level Agreement .

11. Remuneration

10.3. The Client hereby agrees to remunerate the Service Provider strictly in accordance with the provisions of Schedule 3 (letter of appointment).

10.4. Payment of the Contract value will be made in tranches on completion of specific deliverables as tabled in section 6, 7 and 8.

10.5. The Client shall effect 100% payment to the Service Provider upon the latter's performance of its **Mokopane Densification Policy**.

10.6. The Client shall upon the Service Provider submission of a valid tax invoice and approval by the Client that the deliverables contained therein have been achieved, pay the invoiced amount to the Service Provider within thirty (30) days of receipt of invoice.

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If the Client defaults or falls into arrears with any payment then the Service Provider reserves its right to claim payment of interest at the prime rate, calculated from 30 (thirty) days after the payment has become due to the actual date of payment. Unless the client is awaiting clarification of issues on the invoice, in which case the payment may exceed (30) days

11. Retention

- 12.1 No funds will be retained for quality assurance as this project is not a construction related project . All fees due the service provider will be paid after the client has satisfied itself that all the deliverables for each stage an invoice is submitted has been completed according to specification .

12. Variations and cancellations

- 12.1. No agreement varying to, deleting from or cancelling this agreement shall be of force or legal effect unless reduced in writing and signed by or on behalf of the parties.

13. Limitation of liability

- 13.1. The Service Provider hereby protects and secures the Client against all legal liability with regard to any claims that may arise as a result of a breach of contract or negligence on the part of the Service Provider in respect of its obligations in terms of this Agreement.
- 13.2. The maximum liability of the Service Provider in respect of the aforesated claims shall be limited to the aggregate of fees that have accrued to the Service Provider for the obligations that form the subject of the breach of contract or negligence as at the time that the cause of action arose.

14. Amicable Settlement

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- 14.1. If any dispute arises in terms of this contract, either party may give five (5) days written notice to the other of such dispute, whereupon the parties shall meet promptly and in good faith attempt to reach an amicable settlement.

15. Disputes

- 15.1. In the event that a dispute arises between the Client and the Service Provider it shall be referred to mediation within 5 (five) business days of either party declaring such a dispute. In this regard:

15.1.1. A mediator shall be appointed by the parties, alternatively by the chair of the Attorneys Association in the Province where the dispute arose, to preside over the mediation; and,

15.1.2. The parties shall seek ways and means to resolve the dispute in the most expedient manner.

- 15.2. Should the dispute not be resolved within 10 (ten) business days of the commencement of mediation it shall be referred to arbitration. Accordingly :

15.2.1. An arbitrator shall be appointed by the parties, alternatively by the chair of the Arbitration Foundation of South Africa ('AFSA'), to preside over the arbitration; and,

15.2.2. The rules of AFSA shall govern the conduct of the arbitration.

- 15.3. Nothing in this paragraph shall prevent either party from approaching the High Court for suitable judicial relief.

16. Breach

- 16.1. If either party breaches this Agreement or fails to perform any of its obligations, then the other party shall provide written notice, calling upon

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the first party to rectify its breach within a period of not less than 10 (ten) business days.

16.2. Should the party in breach have failed to rectify the breach within the aforestated time period, the other party may cancel this Agreement and claim recovery of damages.

16.3. The project commences upon date of signature of service level agreement to the 30th June 2014.

16.4. Any request for an extension on timeframe must be done in writing and be approved by the Accounting Officer as an addendum to this agreement or penalties will be imposed on the Service Provider.

17. Termination

17.1. This Agreement may be terminated upon 20 (twenty) business days' written notice, after the terminating party has consulted the other about its intention.

17.2. The aforestated termination shall not prejudice either party's rights in respect of the obligations

17.3. already performed or to be performed as at the date of termination.

18. Severability

18.1. Any provision of this agreement found or held invalid or unenforceable, such terms shall be severable and the validity of all other terms shall not be affected thereby.

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19. Whole agreement

- 20.1 This Agreement and its annexures constitutes the whole agreement between the parties unless supplemented by further agreements, which shall be in writing.

20. *Domicilium citandi et executandi*

- 20.1. The parties choose as their *domicilia citandi et executandi* the addresses set out hereunder :

20.1.1. Client :

Office of the Municipal Manager
Waterberg District Municipality
Harry Gwala Street
Modimolle
0510

20.1.2. Service Provider :

MASUNGULO TOWN AND REGIONAL PLANNERS
P.O.Box 1142
MOKOPANE
0600

- 20.2. Either party may change its *domicilium citandi et executandi* by giving written notice to the other, the new address becoming effective at the expiry of 10 (ten) business days from the communication of notification.

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21. Amendments and alterations

- 21.1. No amendments and/or alterations to the terms this Agreement shall be valid or binding unless reduced to in writing and signed by all Parties.

22. Penalty Clause

Penalty will be imposed on the following cases:-

- Late submission
- Poor Quality.
- Non- compliance to scope of work, reporting requirements and any other tender documents requirements.
- Any other misrepresentation or poor performance.

The expiry date of the implementation period for this project is the **30th June 2015 after the date of service level agreement signature.**

No extension will be granted for this project without good motivation and any failure to deliver the expected results before or on the specified deadline date will automatically result in penalties to be effected by WDM.

The penalties will be calculated ranging from **2% to 25%** of the total project amount on the discretion of the municipality.. Penalty percentage may be above 25% if the offence is severe.

All penalties will be on the discretion of the Accounting Officer.

National Treasury Conditions of Contract will also apply in terms of penalties imposed.

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23. Confidentiality

24.1 For the purposes of the agreement confidential information means any and all information, including but not limited to, technical, financial, product and commercial information – disclosed in writing or otherwise by the disclosing party to the receiving party, whether disclosed in view of the purpose before or after the date of Agreement and shall be deemed to include all documents and other material (including samples, models and computer software) containing or embodying or based on the confidential information (or part thereof) together with all notes, summaries and other material derived there from and all copies or reproductions of the foregoing. Such Confidential Information shall not include information:

24.1.1 which is generally available to the public, or which will become generally available to the public other than by breach by the Receiving Party of its obligation hereunder;

24.1.2 which was or is already known to the Receiving Party before it had been or will be disclosed by the Disclosing Party, provided that such information may not reasonably be considered by the Receiving Party as confidential;

24.1.3 which the Receiving Party has received or will receive on a non confidential basis from any party (including any third party) which is not in breach an obligation of confidentiality towards the Disclosing Party or any party (including any third party), provided that such information may not reasonably be considered by the Receiving Party as confidential; and

24.1.4 which is independently developed by or on behalf of the Receiving Party.

24.2 All Parties shall:

24.2.1 hold the other parties Confidential Information in the strictest confidence;

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24.2.2 not make use thereof other than for the performance of its obligations under the Agreement; and

24.2.3 only release such Confidential Information on a "need to know" basis subject thereto that the persons to whom such Confidential Information is released shall undertake to be bound by the confidentiality obligations contained herein.

24.3 No parties shall be entitled to use the name of the other Party in publicity releases or advertising or for other promotional purposes without procuring the prior written approval of the Party concerned.

24.4 The Parties' obligation in terms of this clause will survive the termination of this Agreement including the termination thereof by the effusion of time.

24.5 In the case of a release, announcement or document which is require to be given, made or published by law or under the rules of the JSE Securities Exchange South Africa or any other relevant stock exchange, the Party liable so to give, make or publish the same shall give to the other Party as much advance warning thereof as is reasonable in the circumstances together with drafts or a copy thereof as soon as it is at liberty to do so.

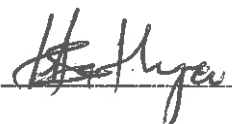
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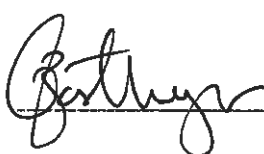
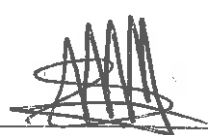
24. Warrant of Authority

The persons signing this agreement on behalf of the parties warrant their authority to do so.

Signed at **Modimolle** on this 19 day January of 2015.

AS WITNESSES:

1.  For and on behalf of the Client

2.  
MS MABOTJA
 WDM Municipal Manager

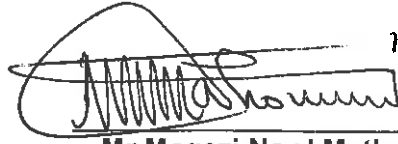
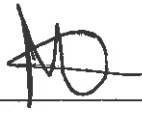
Signed at **Modimolle** this 19 day January of 2015.

AS WITNESSES:

1.  For and on behalf of the

Service Provider

2.

**Mr Magezi Noel Mathonsi**