

# Disaster Preparedness Plans

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## **Purpose**

The purpose of this plan is to list actions required and to allocate responsibility for functions required to take place in the event of a disaster occurring within the Waterberg District Municipality.

## **Scope**

The Disaster Preparedness Plans are developed to strategy level in this document, thereafter the Disaster Management Authority is required to further develop them through the phases of:

- Project Planning
- Integration
- Approval
- Implementation

The following preparedness (response) plans are included:

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	<b>GENERAL DISASTER PREPAREDNESS PLANS</b>
<b>Preparedness Objective(s)</b>	<b>Indicators for Achievement of Objectives:</b>
To outline the action steps required by the DMC in the event of any major incident	Improved response by Disaster Management and associated agencies in the event of a major incident or disaster occurring in the district.

WHAT – must be done?	WHO – must do it?	WHERE – must it be done?	WHEN – must it be done?	COMMUNICATION?
<b>Early Warning and Preparedness</b>				
Weather Early Warnings system to be implemented	DMT	DMC	Continuous	Telephone, SMS, Fax, Local Radio
Schools Disaster Education programme to be implemented	DMT Dept. of Education	Schools in the district	Continuous	Presentation, campaigns, theatre
Community Education Programme to be implemented	DMT	Communities	Continuous	Presentation, campaigns, theatre
Identify Emergency housing list in case of homes being destroyed	DMT	Within the district	immediate	
Identify and plan Emergency Feeding Scheme in case of feeding requirements	DMT	Within the district	Immediate	
Run drills and exercises to ensure Disaster Management Plan is efficient	DMT Fire and Rescue Services Traffic SAPS Dept. of Health	Practice in high risk areas	Must be developed in stages	All
Develop Information gathering and analysis capacity	DMC with assistance of all other agencies	DMC	Immediate and Continuous	All resources to be utilised
<b>Response and Immediate Relief</b>				

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
Follow Specific DPP for disaster response, or utilise one which has similar processes	DMT	DMC and MCU	During incident	Verbally, telephonically,
Despatch closest available Disaster Management Officer to the scene	DMO	DMC	As soon as DMC escalates operations to full	Mobile phone, backup radio or pager
Despatch Mobile command unit to the scene	DMO	DMC	As soon as DMC escalates operations to full	Physically
Escalate Disaster to next level of response if necessary	DMO Head of DMC Municipal Manager	DMC	When criteria for escalation are met	Verbally in centre Radio / mobile phone to MCU
<b>Recovery</b>				
Recovery processes to begin – DRRP to be implemented on all redevelopment of infrastructure and systems	All agencies identified	In disaster zone	immediate	

<b>Project Name</b>	<b>FIRE DISASTER PREPAREDNESS PLANS</b>
<b>Problem Statement</b>	Fire and the impact thereof have been identified as a risk to the Waterberg District Municipality, and therefore effective Flood Preparedness Plans need to be implemented.
<b>Preparedness Objective(s)</b>	<b>Indicators for Achievement of Objectives:</b>
To outline the action steps required to be taken by the DMC in the event of a fire incident	The effective implementation of the recommendations of the Fire Task team The creation and implementation of a fire service which has the capacity to deal with all fire, rescue and hazmat incidents in the district within a reasonable response time

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
<b>Early Warning and Preparedness</b>				
Weather Early Warning system to be implemented	DMT	DMC	Before and during high risk weather patterns	Selected method – SMS, telephone, local radio
High Risk areas to be identified	DMT DWAF DEAT Fire & Rescue Services	Throughout area of responsibility	Continuous for structures Before and during wild fire season	
Schools Education programme to be implemented	DMT Dept. of Education Fire & Rescue Services	Throughout the district	Continuous	Campaigns, presentations, media, theatre
Fire EWS to be installed in the informal community	DMT	In high risk areas throughout the community	Immediate	Sirens
Fire EWS to be established with the Fire protection Associations in the	DMC FPA	In communities who have FPAs	Continuous	Telephone, Radio

WHAT – must be done?	WHO – must do it?	WHERE – must it be done?	WHEN – must it be done?	COMMUNICATION?
area				
Community Education Programme to be implemented	DMT Dept. of Education	Vulnerable communities throughout the district	Continuous	Campaigns, presentations, media, theatre
Identify Emergency housing list	DMT	Throughout the district	Immediate	
Identify and plan Emergency feeding scheme	DMT	Throughout the district	Immediate	
Run drills and exercises to ensure plan is efficient	All identified agencies	Throughout the district	To be developed in stages	
Set up communication channels to be able to communicate with the general public – TV, radio, sms, newspaper	DMT Municipal Media Liaison	DMC	Immediate	Media briefings and updates, press releases
Ensure contact details for all media types are available in the resource database	DMT Municipal Media Liaison	DMC	Immediate	
<b>Response and Immediate Relief</b>				
Notification of necessary Emergency Services	Person who discovers incident	SAPS - 10111 EMS - 10177 Fire & Rescue - DMC	Immediate	Telephone
Notification of necessary support services	DMT or other control centre	DMC	Immediate if incident requires extra resources	Telephone
Escalation of DMC according to SOP	DMO	DMC	When set criteria are reached	Verbal
Activation of appropriate DPP or use general procedures	DMO Head of DMC	DMC and at incident	Immediate	

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
Deployment of DM Officer to the scene	DMO	DMC and at Scene	Upon escalation to full operations	
Deployment of mobile forward command post to the scene	DMO	DMC to the scene	Upon escalation to full operations	
JOC to be set up for ongoing operations	Field DMO	Safely at scene	Upon arrival at scene	
Hospitals to be notified of potential patient influx	EMS Control Centre	EMS to hospital	If expected patient numbers exceed hospital capacity	Telephone
Emergency housing to be activated – immediate shelter	DMT	Preselected locations	As soon as need is identified	
Emergency feeding scheme to be activated	DMT	Preselected locations	As soon as need is identified	
Emergency Services Personnel support to be provided – feeding, warmth and communication	DMT Each individual agency	At identified personnel staging zone	When the operation requires this service	
Emergency Communication centre to be set up in MCU	Field DMO	MCU	Upon deployment of MCU	
Field Media Briefing centre to be set up	Field DMO	Appropriate location near MCU (separate to MCU)	Within reasonable time of deployment of MCU	Press briefings Information releases Interviews
DMC Media Briefing centre to be set up	Head of DMC Municipal Media Liaison	In press facility at DMC	As soon as DMC escalates to full operations	Press Briefings Information releases Interviews
Public Communications	DMT	DMC	As soon as	

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
centre and helpline to be set up			DMC escalates to full operations	
PDMC to be notified of potential escalation	DMO Head of DMC	DMC	As soon as DMC escalates to full operations	
Disaster to be escalated to Provincial level if assistance required	DMO Head of DMC	DMC	As soon as DMC escalates to full operations	
Impact assessment	Field DMO	At incident	As soon as co-ordination role is complete or when manpower allows assessment to begin without jeopardising the response effort	
Treatment and transport of patients to appropriate medical care	EMS	At incident	Immediate	
Public education – public safety advisories	DMT	DMC	As soon as possible after onset of disaster	
Track and map fire on GIS system	DMT Fire & Rescue services	DMC	Immediate	
<b>Recovery</b>				
Recovery processes to begin – DRRP to be implemented on all	DMT	DMC Field DMO	As soon as DMC is able to activate	

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
redevelopment of infrastructure and systems			recovery strategy	
Temporary Housing to be created – medium term solution	DMT Dept. of Housing	Preselected locations	As soon as DMC is able to activate recovery strategy	
Rebuilding housing to commence with correct building codes etc – long term solution	Town Planning Engineers Department	Recovery Zone	During recovery strategy	
Rehabilitation of land – landslide mitigation	DWAF DEAT	At incident	As soon as DMC is able to activate recovery strategy	
Road / telephone lines / power lines / infrastructure repair	Dept. of Public Works Telkom Eskom Town Engineers Dept. of Roads	At incident	As soon as DMC is able to activate recovery strategy	
Financial compensation for damages – lives, livestock, crops, property	DMT District Municipality Local Municipality	Municipal offices	As soon as DMC is able to activate recovery strategy	



<b>Project Name</b>	<b>ROAD ACCIDENTS DISASTER PREPAREDNESS PLANS</b>
<b>Problem Statement</b>	Road Accidents and the impact thereof have been identified as a high risk for Waterberg District Municipality, and therefore the Road Accident Preparedness Plans must be implemented.
<b>Preparedness Objective(s)</b>	<b>Indicators for Achievement of Objectives:</b>
To outline the action steps required to be taken by the DMC in the event of a road accident incident	<p>The reduction in response times for the appropriate emergency services to arrive at the scene of the road accident.</p> <p>The resources responding to the road accident scene are empowered with the necessary skills and experience base to effectively deal with the road accident and consequences thereof.</p> <p>The resources responding to the road accident are equipped with the necessary equipment to effectively deal with the road accident and consequences thereof.</p> <p>Road accident scenes with multiple casualties are effectively co-ordinated by Disaster Management teams.</p> <p>The effects of road accidents are effectively dealt with by appropriate agencies.</p>

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
<b>Early Warning and Preparedness</b>				
Ensure fire and rescue teams are capable of dealing with potential incidents	Fire & Rescue Service	Throughout the district	Immediate	
Ensure that responsibilities and jurisdiction are clarified prior to incidents	District Municipality and Local Municipality structures	Throughout the district	Immediate	
Ensure that mutual aid agreements are	Fire & Rescue Service	District Level	Immediate	

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
established prior to incidents, especially wrt specialist skills and resources such as HAZMAT	DMT			
Ensure emergency numbers are well sign posted and publicised on the road systems	DMT	Throughout the district	Immediate	
<b>Response and Immediate Relief</b>				
Notify Fire and Rescue Services	DMT	DMC	Immediate	Established channels – telephone, backup radio
Notify Emergency Medical Services	DMT	DMC	Immediate	Established channels – telephone, backup radio
Notify Traffic Department	DMT	DMC	Immediate	Established channels – telephone, backup radio
Notify SAPS	DMT	DMC	Immediate	Established channels – telephone, backup radio
Notify Hospitals if casualty numbers exceed 10	EMS	EMS Control Centre	Immediate	Established channels – telephone, backup radio
Ascertain hospital capacity to receive patients	EMS	EMS Control centre	Immediate	Must be communicated to MCU and to DMC
Notify alternative hospitals if necessary	EMS DMT	EMS Control Centre	Immediate	Established channels – telephone, backup radio

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
Notify and activate HAZMAT DPP if reasonable info exists that incident involves hazardous materials	DMT	DMC	Immediate if required	
Despatch DMO to the scene	DMT	DMC	Immediate if required	
Despatch MCU to the scene	DMT	DMC	Immediate if required	
Establish JOC and co-ordinate the ongoing operations of the scene	Field DMO	MCU	Upon arrival at incident	
Research alternative traffic routes if road is closed due to incident	DMT and Traffic	DMC	Immediate	
Ensure exclusion zone is created	Traffic SAPS	At incident	Immediate if suspicion of risk present	
Ensure safety of scene is dealt with and traffic is diverted	Traffic SAPS	At incident	Immediate	
Communicate road closures to public and communities affected	Traffic DMT Municipal Media Liaison	DMC Media Room and at incident press briefing area	As soon as relevant info is available, and regularly thereafter	Press releases and briefings
Arrange for vehicle recovery services to be despatched to scene	DMT	DMC	Immediate upon requirement being ascertained	Established channels – telephone, backup radio
<b>Recovery</b>				
Recovery processes to begin – DRRP to be implemented on all redevelopment of				

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
infrastructure and systems				
Communicate road closures to relevant departments such as roads department and transport department	Traffic	Traffic Control Centre	As soon as relevant info is available	Established channels – telephone, backup radio
Arrange with Roads Dept and Public Works dept for any damage to be repaired as soon as possible	DMT	DMC	As soon as DMC is able to activate recovery strategy	Established channels – telephone, backup radio
Communicate the reopening of the road to public and relevant authorities	DMC Municipal Media Liaison	DMC Press Room	As soon as relevant info is available	

<b>Project Name</b>	<b>FLOOD DISASTER PREPAREDNESS PLANS</b>
<b>Problem Statement</b>	Flood and the impact thereof have been identified as a risk to the Waterberg District Municipality, and therefore effective Flood Preparedness Plans need to be implemented.
<b>Preparedness Objective(s)</b>	<b>Indicators for Achievement of Objectives:</b>
To outline the action steps required to be taken by the DMC in the event of a flood incident	Effective response to flood incidents occurring in the WDM Reduction in loss and damage to life, property and environment

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
<b>Early Warning and Preparedness</b>				
Ensure Early Warning system is installed on Rivers and bridges as appropriate	DMT DWAF	In high risk locations	Continuous	Siren
Educate community on action to take upon activation of the alarm	DMT	Wherever EWS are placed	Continuous	Campaign, presentation, theatre
Set criteria for the alarm to be sounded	DMT	DMC	Upon installation of the EWS	
Set SOPs to test the alarm	DMT	Wherever EWS are placed	Upon installation of the EWS	
Set SOPs to test the plan				
Establish communication channels to ensure early warning and notification of organised agriculture and rural areas	DMT	DMC	After weather warnings, or when threat increases	SMS predetermined communication list
Establish rescue and recovery protocols for	DMT Fire and	Respective departments	Immediate and Continuous	

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
the area	Rescue Services SAPS Water wing EMS Rescue division			
Establish mutual aid agreements with other agencies and other districts	DMT	District Level	Prior to incident	
<b>Response and Immediate Relief</b>				
Notify Emergency Medical Services	DMT	DMC	Immediate	Established channels – telephone, backup radio
Notify Fire and Rescue Department	DMT	DMC	Immediate	Established channels – telephone, backup radio
Notify SAPS	DMT	DMC	Immediate	Established channels – telephone, backup radio
Notify Specialist Water Rescue Teams	DMT	DMC	Immediate	Established channels – telephone, backup radio
Escalate the operational level of the DMC	DMO Head of DMC	DMC	As soon as criteria are met to escalate operations	
Escalate to next level of Disaster Management	DMO Head of DMC	DMC	As soon as criteria are met to escalate operations	
Activate mutual aid	DMO	DMC	As soon as	Established

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
agreements as necessary	Head of DMC		criteria are met to activate mutual aid	channels – telephone, backup radio
Evacuate areas under threat	DMT SAPS Traffic Fire & Rescue Services	At incident	Immediately that areas under threat are identified	
Prioritise vulnerable organisations or communities for assistance – schools, old age homes, hospitals	DMT	DMC	Immediate	
Arrange communication messages through the relevant channels for the public – radio, TV, internet	DMT DMO Head of DMC Municipal Media Liaison	DMC	Immediate	
<b>Recovery</b>				
Recovery processes to begin – DRRP to be implemented on all redevelopment of infrastructure and systems	DMT	DMC	As soon as DMC is able to activate recovery strategy	
Mop up operations to begin	DMT	At incident	Immediate	

<b>Project Name</b>	<b>POLLUTION DISASTER PREPAREDNESS PLANS</b>
<b>Problem Statement</b>	Water and Air pollution have been identified as high risk for the Waterberg District Municipality and therefore the pollution Preparedness Plans must be implemented
<b>Preparedness Objective(s)</b>	<b>Indicators for Achievement of Objectives:</b>
To ensure the ability of the Waterberg District municipality and the Local municipalities to effectively deal with a disaster related to water or air pollution	<p>A reduction in the response times for the appropriate agency to deal with an incident involving water or air pollution</p> <p>A reduction in the damage or loss to life, property and environment as a result of effective responses to incidents</p> <p>A reduction in the consequences post the incident to life, property and environment</p> <p>Ability to measure the effects of incidents and the effects thereof on health and environment</p>

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
<b>Early Warning and Preparedness</b>				
Ensure testing of water and air quality regularly	DEAT DWAF Council Water Department	Set locations as prevention measures Surrounding incident in the event of an incident	Set cycles as prevention measure	
Develop SOP to respond to reports of water pollution	DEAT DWAF Fire and Rescue		Prior to incident	
Develop information gathering infrastructure to ensure the identification of 'slow onset' pollution incidents	DMC	DMC	Ongoing and continuous	



WHAT – must be done?	WHO – must do it?	WHERE – must it be done?	WHEN – must it be done?	COMMUNICATION?
Respond to reports of fish / aquatic life dying	DMC DWAF DEAT	At incident	Immediate	
Respond to reports of waterborne illness outbreaks	DMC DWAF DEAT D o Health	In area of outbreak	Immediate	
Respond to reports of inhalation poisoning type incidents	DMC DWAF DEAT	In area of outbreak	Immediate	
Respond to reports of outbreaks or increased case loads of respiratory diseases or illness.	DMC DWAF DEAT D o Health	In area of outbreak	Immediate	
<b>Response and Immediate Relief</b>				
Notify Fire and Rescue Services if acute spill of toxic substance	First on Scene	DMC or listed emergency numbers for Fire and Rescue	Immediate	Established means of communication with service providers
Notify EMS if any illness or injury is reported or if potential exists for illness or injury	DMC	Provincial EMS Control Centre	Immediate	Established means of communication with service providers
Notify traffic if roads need to be closed, or traffic control measures instituted	DMC	District Traffic control centre	Immediate	Established means of communication with service providers
Notify SAPS and Traffic if any form of evacuation is going to be required	DMC	Local SAPS Control centre District Traffic control centre	Immediate	Established means of communication with service providers
Notify DEAT to ensure environmental inspectors can be consulted	DMC	DEAT	As soon as need is ascertained	Established means of communication with service providers
Notify DWAF if it is	DMC	DWAF	As soon as need	Established means

WHAT – must be done?	WHO – must do it?	WHERE – must it be done?	WHEN – must it be done?	COMMUNICATION?
water or forestry related			is ascertained	of communication with service providers
Dispatch Field DMO to the incident area	DMC	DMC	Upon escalation to full ops	Communications SOP
Dispatch MCU to the incident area	DMC	At the scene of the incident	Upon escalation to full ops	MCU SOP
Ensure a JOC is set up in location as close as SAFELY possible to the primary focus of the incident	DMC	At the scene of the incident	Upon escalation to full ops	
Ensure the source of the pollution is stopped ASAP	DMC DWAF DEAT SAPS	At the scene of the incident	Immediate	
Ensure vulnerable areas are evacuated or educated dependant on the threat	DMC SAPS Fire and Rescue Traffic EMS	In area of outbreak / incident	Immediate	Mass media, community communication, telephone, sms, loudspeaker
Ensure resources to clean up / deactivate pollution are activated according to the resource list	DMC	In area of outbreak / incident	As soon as need is ascertained	Established means of communication with service providers
Ensure polluters are identified and necessary short term measures are taken to stop pollution	DMC DEAT DWAF SAPS	In area of outbreak / incident	Immediate	
<b>Recovery</b>				
Recovery processes to begin – DRRP to be implemented on all redevelopment of infrastructure and	DMC Listed organisations	In area of outbreak / incident	Ongoing and continuous	

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
systems				
Ensure polluters are identified, and necessary medium and long term steps are taken to ensure a reduction in pollution	SAPS Legal system DWAF DEAT	In area of outbreak / incident	Ongoing and continuous	

<b>Project Name</b>	<b>DROUGHT DISASTER PREPAREDNESS PLANS</b>
<b>Problem Statement</b>	Drought has been identified as high risk for the Waterberg District Municipality and therefore the Drought Preparedness Plans must be implemented
<b>Preparedness Objective(s)</b>	<b>Indicators for Achievement of Objectives:</b>
To ensure the ability of the Waterberg District municipality and the Local municipalities to effectively deal with a disaster related to water or air pollution	<p>A reduction in the response times for the appropriate agency to deal with an incident involving drought</p> <p>A reduction in the damage or loss to life, property and environment as a result of effective responses to incidents</p> <p>A reduction in the consequences post the incident to life, property and environment</p> <p>Ability to measure the effects of incidents and the effects thereof on health and environment</p>

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
<b>Early Warning and Preparedness</b>				
Ensure Early Warning system is active and monitored	Weather services Agriculture	In high risk areas country wide	Continuous	Communication between weather services and relevant department
Disseminate information to relevant departments	Weather services Agriculture	In high risk areas	When detected	Communication between weather services and relevant department
Ensure measurement of groundwater and dam levels	DWAF Council Water Department Agriculture	Set locations as prevention measures Surrounding incident in the event of an incident	Set cycles as prevention measure	

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
Develop SOP to respond to reports of water shortage	DWAF Council Water Department Agriculture		Prior to incident	
Develop information gathering infrastructure to ensure the identification of 'slow onset' drought incidents	DMC	DMC	Ongoing and continuous	
Establish mutual aid agreements with other agencies and other districts	DMT	District Level	Prior to incident	
<b>Response and Immediate Relief</b>				
Notify all role players	DMC DWAF DEAT Farmers	Affected area in District	As soon as detected	Established channels – telephone, backup radio
Respond to reports of livestock dying	DMC DWAF DEAT Farmers	In areas affected	As soon as detected	Established channels – telephone, backup radio
Escalate the operational level of the DMC	DMO Head of DMC	DMC	As soon as criteria are met to escalate operations	Established channels – telephone, backup radio
Escalate to next level of Disaster Management	DMO Head of DMC	DMC	As soon as criteria are met to escalate operations	Established channels – telephone, backup radio
Activate mutual aid agreements as necessary	DMO Head of DMC	DMC	As soon as criteria are met to activate mutual aid	Established channels – telephone, backup radio

<b>WHAT – must be done?</b>	<b>WHO – must do it?</b>	<b>WHERE – must it be done?</b>	<b>WHEN – must it be done?</b>	<b>COMMUNICATION?</b>
Prioritise vulnerable organisations or communities for assistance – schools, old age homes, hospitals	DMT	DMC	Immediate	Established channels – telephone, backup radio
Arrange water tankers for effected communities and livestock	DMC DWAF DEAT Farmers Volunteers	DMC	As soon as criteria are met to activate	Established channels – telephone, backup radio
Drill and equip boreholes	DMC DWAF DEAT Farmers Technical Department	DMC	As soon as criteria are met to activate	Established channels – telephone, backup radio
Arrange communication messages through the relevant channels for the public – radio, TV, internet	DMT DMO Head of DMC Municipal Media Liaison	DMC	Immediate	Established channels
<b>Recovery</b>				
Recovery processes to begin – DRRP to be implemented on all redevelopment of infrastructure and systems	DMC Listed organisations	In area of drought / incident	Ongoing and continuous	